

**Dear Customers,**

Taking over the TRNC operations of a global brand such as HSBC has vested an immense amount of responsibility onto ALBANK's shoulders. A smooth and transparent changeover was our primary goal, keeping in mind that this was an intense and a demanding project. Nevertheless with detailed planning and devotion on our staffs' part we were able to accomplish all the undertakings necessary. I am proud to state that for HSBC customers, in accordance with our mission during this transition, "Life keeps going on just as before" was successfully accomplished.

We are now taking new steps in achieving our new and improved slogan, "Life is going on even better now." In this framework, we are restructuring our branch network to improve the quality of services we are offering you. During this new phase, our branches located close by shall be consolidated to increase productivity, also new additional branches will be joining our branch network according to our customers' needs.

**Within this context, ALBANK Gazimağusa Çarşı Branch will be closed as of April 20, 2018** and will be merged with our **ALBANK Gazimağusa Branch**. All customer accounts in this group and corresponding products and services defined in these accounts will be transferred to **Gazimağusa Branch** (whose address and contact information is provided below) without any need of request by your part. Our customers will be able to carry out all their banking needs from our **Gazimağusa Branch** effective April 24<sup>th</sup>, 2018.

This migration process shall be completely transparent to our customers. Transfer of electronic records amongst branches will be initiated on the evening of 20<sup>th</sup> of April 2018, exactly at 23:59 hours. Upon completion of the transfer, you shall be able to request your new account numbers and corresponding UBAN details by visiting **ALBANK Gazimağusa Branch**, through our online banking services at <http://www.albank.com.tr> , or by calling our Customer Services at **+90(0392) 444 52 52**.

In connection with our new branch network structure, we shall also be announcing the launch of our **ALBANK Güzelyurt Branch** soon.

**Thank you for banking with us!**

Dr. Ahmet Melih KARAVELİOĞLU  
ALBANK Board Member and General Manager



**Details regarding your branch:**

**Name:** ALBANK Gazimağusa Branch  
**Address:** Esref Bitlis Cad No: 27/2 Northern Cyprus-Famagusta  
**Phone. No:** (0392) 365 53 10  
**Fax No:** (0392) 365 53 07  
**Branch Code:** 9012

**Albank Ltd.**  
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